

## Important Telephone Numbers

### 24 Hour Crisis Services

1-800-724-0461

### Chautauqua County Warmline

1-877-426-4373

TEXT:716-392-0252

### Eagle's Nest Respite House

1-844-421-1114

ext.3331

### UCAN Mission

716-488-7480

### Salvation Army

#### Anew/Domestic Violence

716-661-3897

### Trevor Lifeline LGBTQ Support

1-866-488-7386

TEXT "START"

678-678

### For links to supportive services

211

### Fire, Medical or Police emergencies

911

- C** Call friends, family or crisis help line
- R** Remember the ones that love you and that you love
- I** Initialize support and help
- S** Self-Talk, know that you will get through this
- I** Inhale and Exhale, breathing helps!
- S** Step out, Enjoy a walk while you are relaxing

## Our Locations

### Dunkirk CCBHC

60 Franklin Ave

Dunkirk, NY 14048

716-363-3550

M-Thurs 8 am - 7 pm

Friday 8 am - 5 pm

### Jamestown CCBHC

200 East 3rd Street

Jamestown, NY 14701

716-661-8330

M-Thurs 8 am - 8 pm

Friday 8 am - 5 pm

*Call to make an appointment.*

## Get Connected



### Visit

[www.chqgov.com](http://www.chqgov.com)

### Search

@mentalhygieneCHQ



## Certified Community Behavioral Health Clinics (CCBHC)

*Outpatient Mental Health and  
Chemical Dependency Services  
for Adults, Adolescents, Children  
and Families*

# Certified Community Behavioral Health Clinic (CCBHC)

## What is a CCBHC?

Created to provide comprehensive integrated behavioral health care through a range of services. Our system of care emphasizes recovery, wellness, trauma-informed care, and physical-behavioral health integration.

Cost: Most insurances including Medicaid and Medicare are accepted. Personal fees are determined by a sliding fee scale, based on family income and ability to pay.

## Accreditation

Clinics are licensed by NYS Office of Mental Health and NYS Office of Addiction Services and Supports.

## Services

- Outpatient mental health and substance use counseling
- Medication assessment and management
- Care coordination
- Peer recovery support
- Medication-Assisted Therapy
- 24/7 crisis behavioral health services
- Family support services
- Group therapy

## Client-Centered Treatment

Clients and clinicians work together and consider client needs, strengths, culture and other aspects of life to provide recovery-oriented care.

## Who We Serve

*Offering confidential and professional services for children, adolescents, and adults.*

## Our Mission

*Timely, Quality, Accessible Care*

## Our Core Values

*Innovation  
Dedication  
Integrity  
Cooperation  
Trustworthiness*

