



# Grocery Run Program

## Grocery Run Program

We at CARTS understand that it is difficult for some residents to get to the store in order to purchase their groceries. CARTS has blocked out time during the normal service times to accommodate those in need and CARTS can provide assistance to the door of a residence by carrying groceries utilizing the following guidelines. By doing this we are not increasing costs to the system and are able to provide a reduced fare to anyone wishing to use this system if trips are scheduled during these designated days and times.

On the grocery bus, the passenger may bring as many bags of groceries on the bus as the passenger and the driver can carry in one trip. This may include one case of water, pop, soup, etc.

Reservations for the grocery bus should be made in advance but same day requests will be scheduled according to availability.

The driver will assist the passenger with the groceries, but will only take to the door of the residence. Driver will not go into the home with the groceries.

Passengers may also use the city fixed routes for their grocery shopping. Passengers must be along the route and the passenger must be able to load all groceries in one trip and must keep groceries in their area on the bus. Driver will not be able to assist.

Trips on Rural Routes on non-grocery days must be scheduled in advance with CARTS Dispatch Office. The dispatcher will notate on the drivers manifest that this is a grocery run and the driver will assist with one trip of groceries. The fare for this service is the regular rate for this type of service.

If you need assistance, an escort/attendant may ride with you at no charge but must be scheduled in advance with the dispatchers. You may also take a foldable grocery cart with you on the bus to assist with loading and unloading the groceries, but it must be folded and secured while on the bus.

Office for the Aging is currently subsidizing the cost of the grocery bus for seniors over age 60. You must be preapproved by OFA. All donations are anonymous and not mandatory.

**If a specialized transportation plan is needed the passenger should be referred to the Chautauqua County Mobility Manager.**

Grocery Run Reduced Fares (Round Trip Passes Only)	
One Zone (Demand Response)	\$5.00 (Any Age)
Two Zone (Demand Response)	\$6.00 (Any Age)
Three or More Zones (Rural Run)	No Discount Price
<p><u>These rates are for Tuesday Grocery Runs only, getting groceries on other days is done at your normal ticket price.</u></p>	



Jamestown Grocery Run		
Destination Store	Pick Up at Home	Return from Store
Farm Fresh (3rd St Plaza)	8:30 am - 9:00 am	9:45 am - 10:15 am
Tops (Washington St)	8:30 am - 9:00 am	10:30 am - 11:00 am
Walmart / Wegmans / Aldi	11:30 am - 12:30 am	3:15 pm - 3:45 pm
Tops (Foote Ave)	10:30 am - 11:30 am	1:00 pm - 2:00 pm
Tops (Falconer)	9:00 am - 9:30 am	9:45 am - 10:15 am
Dunkirk Grocery Run		
Destination Store	Pick Up at Home	Return from Store
Call to Schedule	Call to Schedule	Call to Schedule